PRIVACY POLICY

This Privacy Policy establishes the terms under which Grupo Rosales uses and protects the information provided by its users when they use its website. This company is committed to its users' data security. When we ask you to fill in the fields of personal information which enable you to be identified, we ensure that the information will only be used in accordance with the terms of this document. However, this Privacy Policy may change over time or be updated. We therefore recommend and suggest that you regularly check this page to make sure that you agree with any such changes.

Information which is collected

Our website may collect personal information such as your name, contact details (including your email address) and demographic information. In addition, when necessary, specific information may also be requested in order to process an order or complete a delivery or invoice.

Use of the collected information

Our website uses the information for the purpose of providing the best possible service, and in particular to keep a record of users, or of orders where appropriate, and to improve our products and services. It is possible that emails may occasionally be sent through our website, containing special offers, new products and other advertising information which we believe is relevant or may be of benefit to you. These emails will be sent to the address that you have provided to us and may be cancelled at any time.

Grupo Rosales is firmly committed to meeting its obligation to keep your information secure. We use the most advanced systems and constantly update them to ensure that there is no unauthorised access.

Cookies

A cookie is a file which is sent in order to request permission to be stored on your computer. When you accept it, the file is added and the cookie is then used to store information on web traffic, as well as facilitating future repeat visits to a website. Another function of the cookies is to enable websites to recognise you individually and thus offer you the best possible personalised service.

Our website uses cookies to identify the pages that are visited, as well as the frequency of such visits. This information is used solely for statistical analysis and is then permanently deleted. You can delete the cookies from your computer at any time. However, cookies help websites to offer a better service and do not provide access to information about you or your computer, unless you wish this to be the case and provide the information directly when you visit a website. You can accept or reject the use of cookies, although most browsers accept cookies automatically since they are used to offer a better web service. You can also change your computer settings in order to decline the cookies. If cookies are declined, it is possible that you may not be able to use some of our services.

Third party links

This website may contain links to other sites which could be of interest to you. Once you click on these links and leave our website, we no longer have control over the site to which you are redirected. We are therefore not responsible for the terms, privacy or protection of your data on any such third party sites. The sites in question are subject to their own privacy policies and it would therefore be advisable for you to check such policies in order to confirm that you agree with them.

Control of your personal information

You may at any time restrict the collection or use of the personal information provided to our website. Each time you are asked to fill in a form, such as the user registration form, you can check or uncheck the option to receive information by email. If you have checked the option to receive our newsletter or advertising, you may cancel it any time.

This company will not sell, transfer or disclose the collected information without your consent, unless it is required to do so by a court order.

Grupo Rosales reserves the right to change the terms of this Privacy Policy at any time.